

Charter of Rights

For Residents in Supported “Exempt” Accommodation

**This is to confirm that:
RoomFlex Housing CIC**

Is committed to ensuring its residents have:

- ✓ A right to decent living conditions
- ✓ A right to security of property
- ✓ A right to clear information on your support entitlement
- ✓ A right to feel safe and protected
- ✓ A right to seek advice/assistance and to challenge

Signed



Eydrith Joensen

Charter of Rights Best Practice Lead For Birmingham

Dated October 2026



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and protected



A right to decent
living conditions



A right to clear information
on your support entitlement



A right to security
of property



A right to seek advice and
assistance, and to challenge